



Temple Index of Functional Fluency
Building Effective Relationships

Become a Licensed TIFF© Provider in 2020/21

November 2020 – January 2021, Online course



What do TIFF© Providers say?

“The TIFF profile allows people to come very quickly to new realisations about how they use their energy and how they can be more effective.”

Rona Rowe

What do clients say?

“Doing TIFF has had a positive impact on both my personal and professional interactions. I feel calmer, more positive and effective in all areas of life.”

New TIFF Providers being presented with their certificates by Susannah Temple, creator of TIFF

What is TIFF©?

TIFF© is a coaching and personal development tool that can help us see clearly how people behave and where they focus their energy.

When is a person’s behaviour actually effective?
 When are they wasting energy and not even realising it? From seeing “what is” we can explore desirable change with our clients
 ...to clear the way for more effective interpersonal interaction
 ...to develop leadership and thriving growth in all areas of life



What is special about TIFF©?

TIFF© puts the personal back into personal development. It is not a personality test, nor is feedback computerised even if clients fill in a questionnaire online.

The feedback process is based on personal contact between coach and client to explore the client’s unique profile – an accurate snapshot of present behaviour.

The feedback process is co-created and collaborative. Clients are empowered to enrich what they already do well. In many cases, further coaching is enhanced by continued use of the Functional Fluency framework



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The TIFF Provider training process is designed to enable participants to meet the TIFF licencing criteria* so that they can deliver TIFF effectively in their respective professional contexts.

The training is friendly & interactive, consisting of workshops, seminars, discussions, practice, supervision and tutorials, flexibly designed to meet the group’s needs

The training itself provides invaluable personal and professional development for participants.

Who are the trainers?

Liz Jackson is a Counsellor and European Trainer in TA and Functional Fluency



Valerie Fawcett is a Management Coach, Trainer and Workplace Mediator



The TIFF© Provider Licensing Training (all online for 2020/2021 due to uncertainty about coronavirus restrictions) consists of:

In advance of the course: Completion of own TIFF profile and feedback with a licensed Provider plus familiarisation with the Functional Fluency model using online materials and videos.

Group workshop days 1 & 2	Understand how and why the Functional Fluency Model and TIFF work as they do and the research base. Prepare for providing TIFF profiles	Friday 6 th and Saturday 7 th November, 2020
Supervision and mentoring	Preparation for practice clients, with support and supervision to ensure optimum learning and mentoring to continue learning from own profile.	Between workshops 2 & 3 and between workshops 3 and 4
Group workshop day 3	Learning from discussion of practice client work and case studies to deepen understanding. Understanding of connections with TA theory. How to use TIFF online.	Friday 11 th December, 2020
Group workshop day 4	Learning from practice client work, becoming a member of the International Functional Fluency Network, Marketing, and ongoing mutual support.	Friday 15 th January, 2021

Total cost - £1,400* (flexible payment arrangements are available)

For more information please, contact - Liz Jackson - lizannjack@gmail.com

*For those without any prior knowledge of TA (Transactional Analysis) on which the Functional Fluency model is based, a short extra course will be provided for a small extra charge of £100.